

Serene Farm Yee Ven

Curriculum Vitae

Skills & abilities

Strong leadership and team-building skills. Exceptional organizational and project management skills. Excellent communication and interpersonal skills. Proficient in interpreting data and language.

Communication

Excellent written and verbal communication skills. Proven ability to communicate complex ideas and concepts to diverse audiences. Skilled in conflict resolution and negotiation.

About Me

Hard-working, creative and proactive. Specialized in data analysis and review. Ambitious, eager to keep growing and evolving in my profession. Constantly developing new skills and abilities. Highly motivated and positive individual with great organizational and communication skills.

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Looking to obtain a challenging project management position in a dynamic and innovative organization where I can apply my skills and experience to drive success.

Education

Universiti Tunku Abdul Rahman Jan 2018 – October 2021

Bachelor of International Business (HONS) Honour Degree with Merit (CGPA 3.0)

Monash University Malaysia Feb 2025 – present

Master of Data Science

Experience

Medical Interpreter March 2024 - present

Accurately converts critical medical information and advice from healthcare providers into Cantonese, ensuring clear communication with patients. The role upholds strict patient confidentiality in accordance with HIPAA, participates in annual training, and provides services outside normal working hours when needed.

Digital Data Reviewer Feb 2022 – Feb 2024

Enhancing the online user experience by managing digital content, responding promptly and empathetically to user inquiries, and adhering to client policies. Assessing current systems, identifying customer needs, defining future solutions, and conducting research to inform business decisions and technology integration.

Credit Analyst Nov 2021 – Feb 2022

Evaluates the creditworthiness of individuals or businesses by analyzing financial data, assessing risk, and providing recommendations for loan approvals or credit limits.